

#### **BEFORE WE BEGIN**

- All attendees are in "LISTEN ONLY" mode.
- You can type in questions by using the question mark icon located on the top right portion of your GoToWebinar toolbar.
- Q&A at the end of the webinar.
- Additional questions can be emailed to: <u>JWenzelman@cottinghambutler.com</u>
- A recorded copy of the webinar and slides will be made available to all attendees.



#### **AGENDA**

- Cottingham & Butler captive credentials
- "What is a captive?"
- Why companies join captives
  - Alternative to the standard market
  - Greater control over claims
  - Controlling and Reducing Losses
  - Return of Underwriting profits
- Benefits Stop Loss Captive overview
- Client Testimonial



### **COTTINGHAM & BUTLER CAPTIVE CREDENTIALS**

























- Offering member-owned group captives since 1993
- 12 captives currently under advisement
- 99% member renewal retention rate
- Integrated service model
- 400+ members and counting
- Over \$350M annual captive premium
- Over \$325,000,000 in dividends returned



#### WHAT IS A CAPTIVE?

# An insurance company owned by its member insureds

**Concept:** Retain losses that are predictable and transfer losses that are not.

**Frequency** losses that are controlled through:

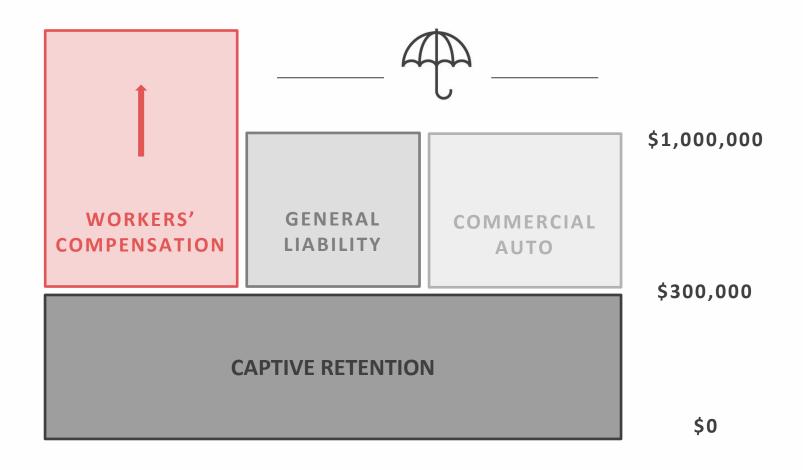
- Proactive Safety Services
- Claims Management

**Severity** losses are managed through:

- Risk Sharing
- Reinsurance



### **CAPTIVE LINES OF COVERAGE**





### **CAPTIVE STRUCTURE**

**Primary Fund** 

Excess Fund

Reinsurance Risk Transferred To \$300,000-\$1,000,000 Reinsurance Company (Policy Limit) **Captive** Member **Loss Fund** \$0-\$300,000 В D Ε G Н K... Α C



#### WHY COMPANIES JOIN CAPTIVES?

An Alternative to the Standard Market

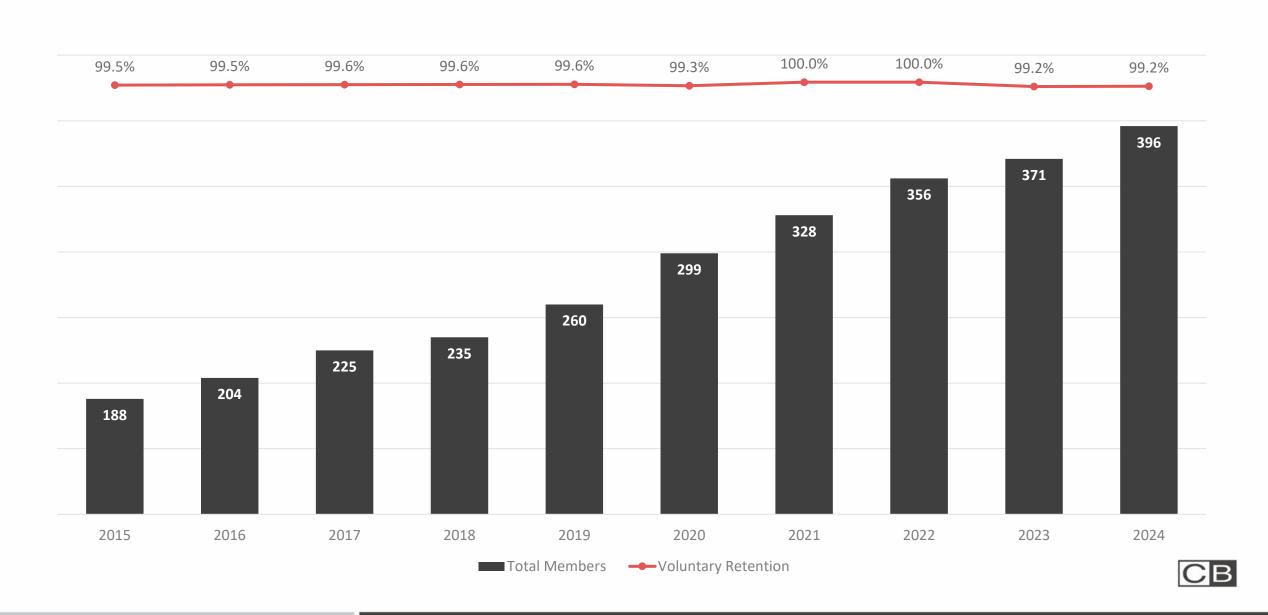
Greater Control over Claims Management

Controlling and Reducing Losses

Return of Underwriting Profits



# **C&B CAPTIVE MEMBER VOLUNTARY RETENTION (LAST 10 YEARS)**





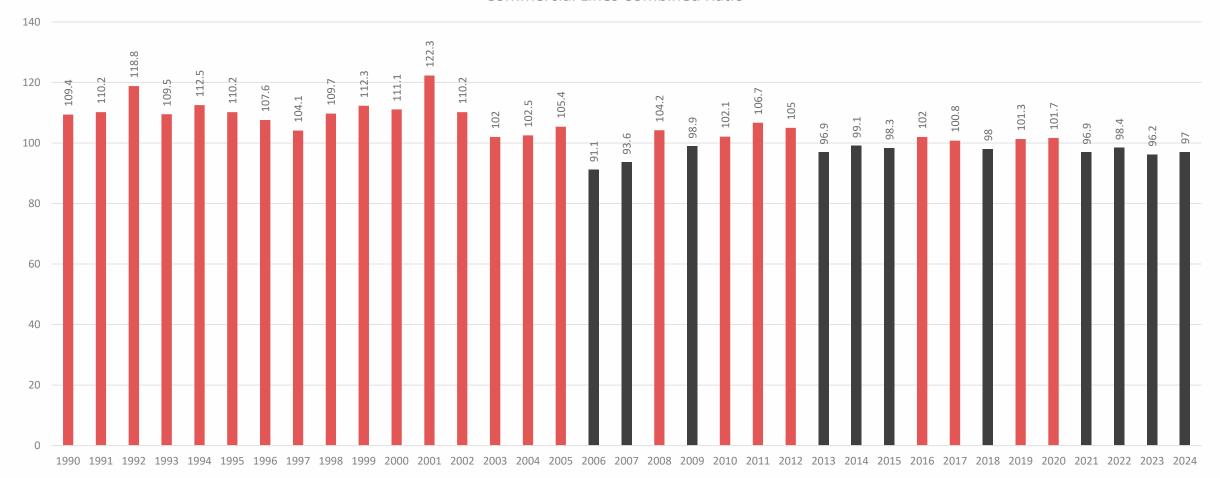
#### CHALLENGES OF THE STANDARD MARKET

- Pricing is cyclical
- Better risks subsidize the worse
- Last-minute renewals
- Poor communication
- Minimal resources to help you reduce one of your largest expenses
- Insurance company retains underwriting profit and investment income



### STABILITY IN THE STANDARD MARKET?

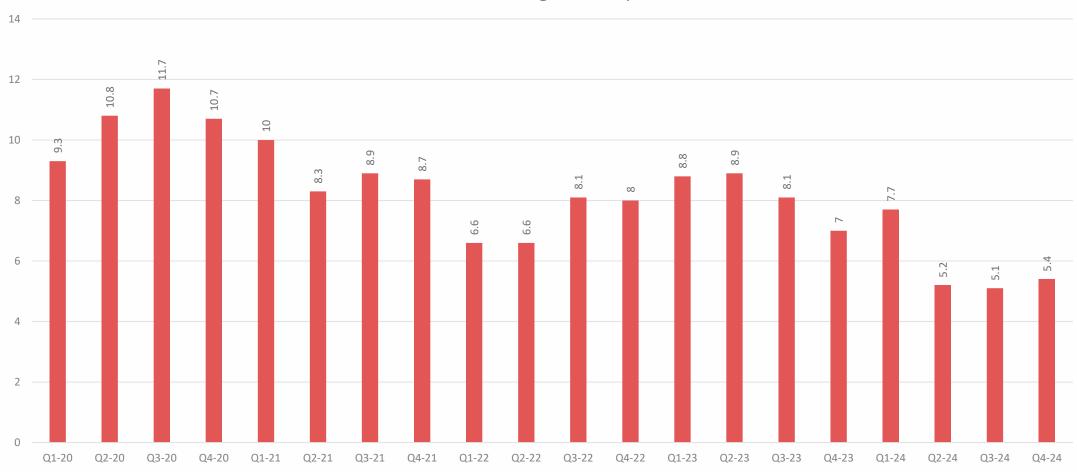
#### **Commercial Lines Combined Ratio**





### STABILITY IN THE STANDARD MARKET?

#### Commercial Lines - Average Quarterly Rate Increase

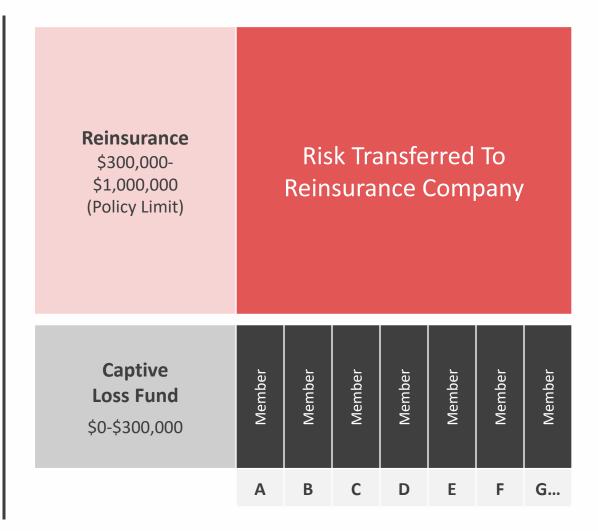




### **HOW DOES THE CAPTIVE BEAT THE STANDARD MARKET?**

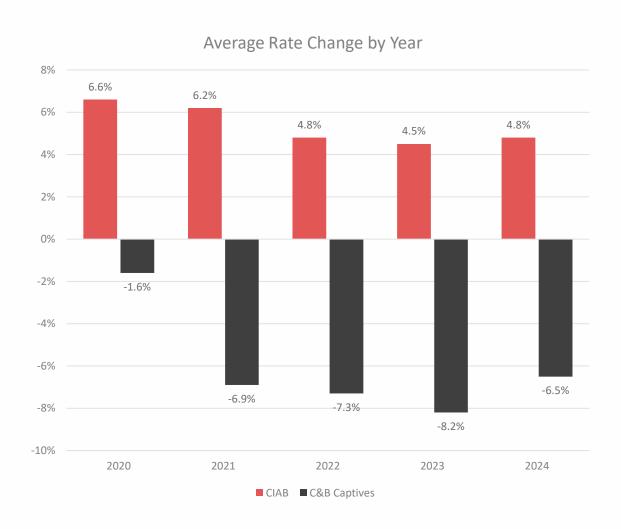


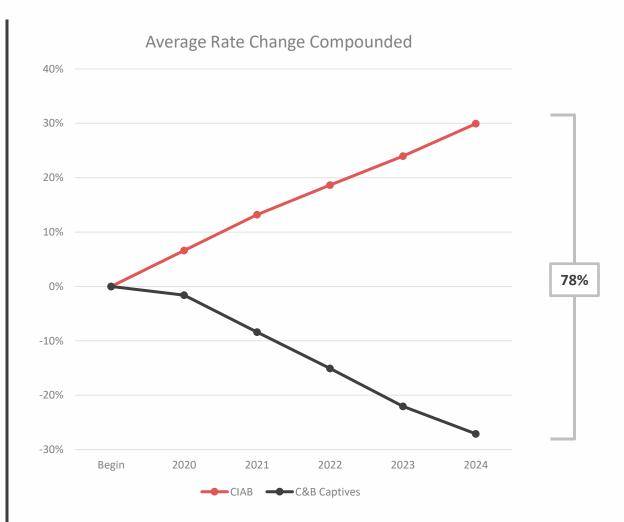
The best risks are leaving the market and will not return — leaving an adverse selection that affects those that remain.





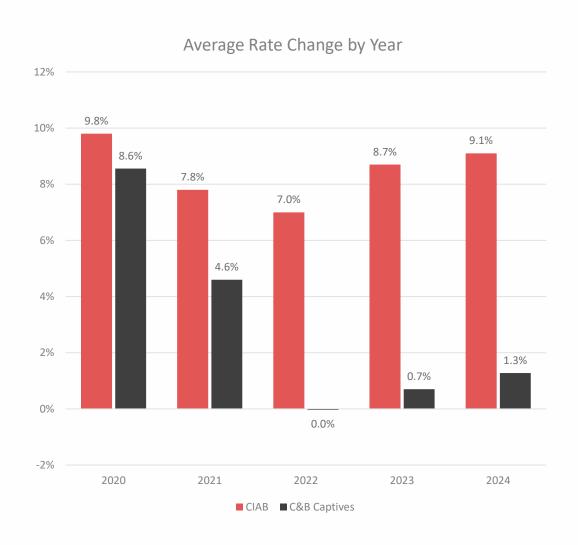
### PROOF OF A BETTER ALTERNATIVE: GENERAL LIABILITY

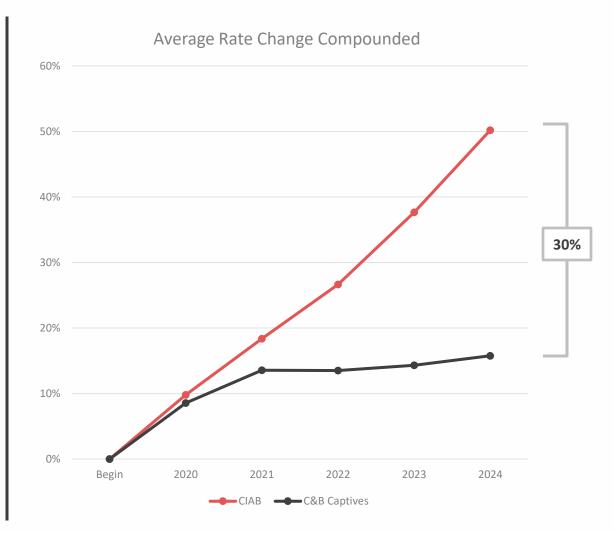






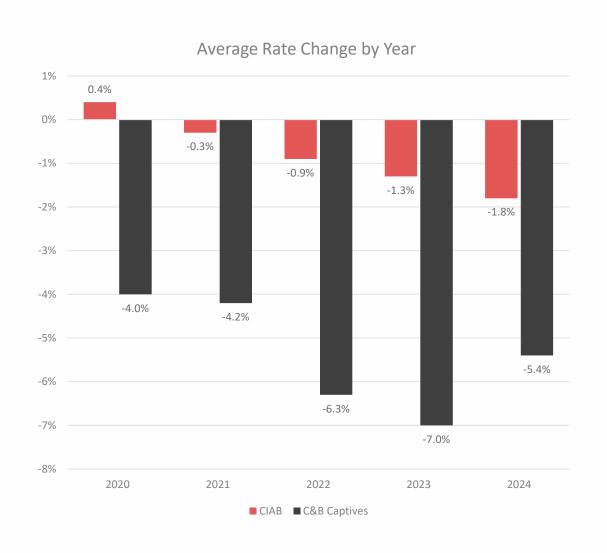
### PROOF OF A BETTER ALTERNATIVE: COMMERCIAL AUTO

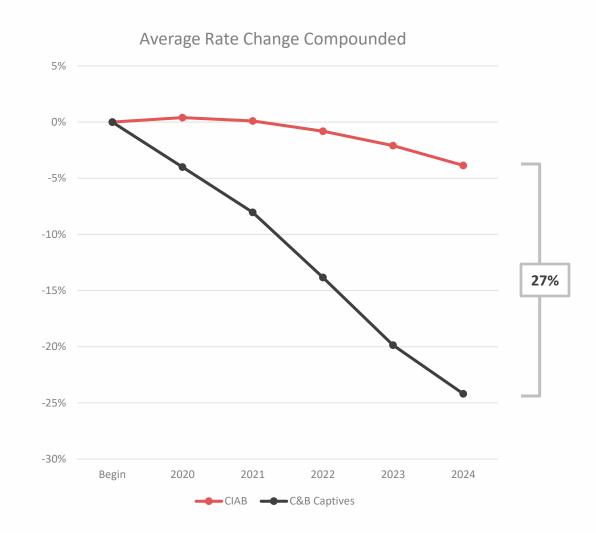






### PROOF OF A BETTER ALTERNATIVE: WORKERS' COMPENSATION







# LAST MINUTE RENEWALS: A Thing of the Past

Captive renewal terms in 2024 have been released an average of **50** days out from renewal date.

Captive	Renewal Date	Renewal Terms	Lead Time
Trucking 2009	01/01/2024	11/06/2023	56
Trucking 1993	03/01/2024	01/09/2024	52
Food/Ag 2021	03/01/2024	01/08/2024	53
Hetero 2002	04/01/2024	03/04/2024	28
Trucking 2001	05/01/2024	03/19/2024	43
Hazmat 2019	06/01/2024	04/03/2024	59
Trucking 2019	08/01/2024	06/24/2024	38
Trucking 2016	09/01/2024	07/15/2024	48
Trucking 2004	10/01/2024	07/31/2024	62
Construction 2008	11/01/2024	09/03/2024	59





#### A BETTER CLAIMS EXPERIENCE

## Helping to reduce the cost of those claims that do occur;

- All claims handled in-house by CBCS
- Single point of contact for your adjuster
- Input in settlement authority
- Input in what to fight and what to pay





## THE CBCS CAPTIVE ADVANTAGE

Area of Inquiry	CBCS	Standard Market				
Claim Reporting	24/7/365	?, Good luck				
Assignment	Dedicated adjuster for all claims	Multiple adjusters; Medical-only, Indemnity, Subrogation				
Claim Reviews	Client determines frequency	Conference call with multiple adjusters				
Reserving	Fact/experience-based Client in the know	Formula Diagnostic codes Actuarial study				
Settlements	Client in the know	Pay it and close it				





#### SAFETY THAT WORKS FOR YOU

### Helping to reduce the frequency and exposure of those that do occur;

- Benchmark against yourself and your peers
- Proven program that reduces loss frequency
- Put you in control of your premiums
- Rewards YOU for investments in safety and claim experience NOT the insurance company





### SAFETY SERVICE PROGRAM: KEYS TO SUCCESS

#### 1. Onsite Consultation

- Scored Safety Assessment
- Risk Improvement Process

#### 2. Professional Development

- Risk Control Workshops
- Safety Webinars

#### 3. Safety Communication and Employee Involvement

- Safety Breaks
- Accident Countermeasures
- Access to Safety Resource Website

#### 4. Accountability Process – Continuous Improvement



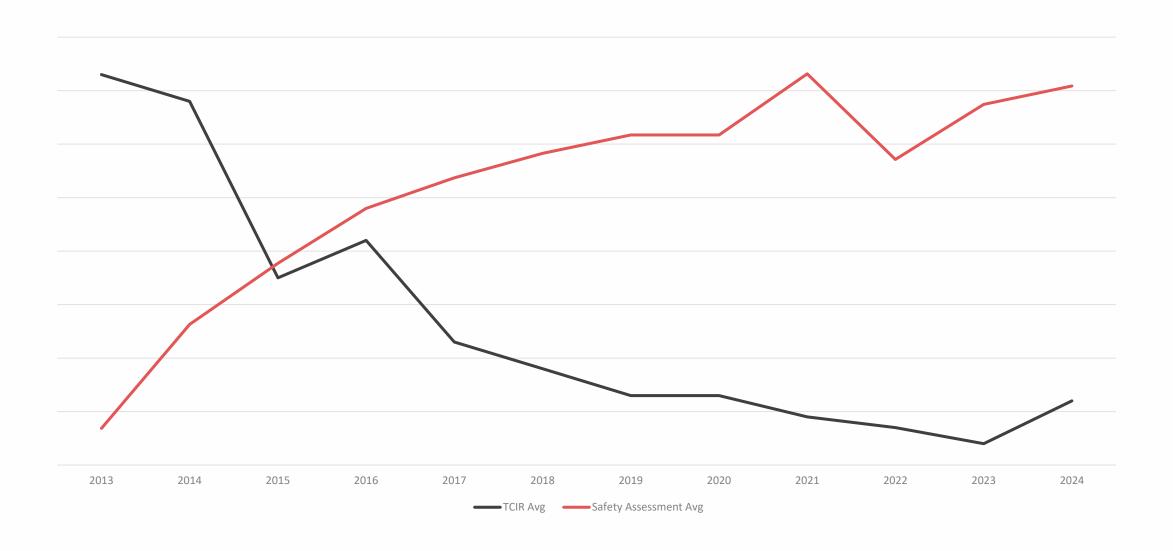


## CAPTIVE SAFETY PERFORMANCE SCORECARD

	GAP ANA (PY 20		TCIR (CY 201		DAFW (CY 201		WC PRIM FUND LOSS (PER \$1 PA	RATE	AL PRIM FUND LOS: (PER UI	S RATE	GL PRIM FUND LOSS (PER \$1, REVEN	S RATE ,000	WC LAG < 7 DA (PY 201 PY 202	YS 9 &	WC CLA PER \$1M P/		WC OVE LOSS R/ (PER \$1 PA	ATE	FII	NAL RANKIN	IG
MEMBER NAME	Gap Analysis Score	Ranking	% above/below	Ranking	% above/below	Ranking	3-Year Avg.	Ranking	3-Year Avg.	Ranking	3-Year Avg.	Ranking	WC Lag Time	Ranking	3-Year Avg.	Ranking	3-Year Avg.	Ranking	Total Points	Average	Final Rank
Member 1	98%	2	-21%	11	-100%	1	0.0046	5	0.0	1	0.0000	1	2.00	5	1.3887	9	0.0046	5	41	4.10	1
Member 2	64%	20	-100%	1	-100%	1	0.0012	1	116.8	7	3.4205	12	0.00	1	0.3721	2	0.0012	1	56	5.60	2
Member 3	91%	5	-75%	4	-100%	1	0.0096	10	52.8	4	0.0064	6	3.80	11	0.6301	4	0.0096	8	57	5.70	3
Member 4	97%	3	-65%	6	-22%	15	0.0040	4	123.8	8	0.4421	9	1.33	2	0.5466	3	0.0040	4	60	6.00	4
Member 5	91%	5	-66%	5	-100%	1	0.0065	6	10.2	2	0.9763	10	22.00	15	0.1701	1	0.0088	7	60	6.00	4
Member 6	71%	17	-17%	12	-100%	1	0.0033	2	153.1	9	0.0000	1	7.33	12	0.7268	5	0.0033	2	68	6.80	6
Member 7	80%	14	-45%	8	-100%	1	0.0039	3	3626.2	13	0.0761	8	1.40	3	1.7474	11	0.0039	3	69	6.90	7
Member 8	80%	14	-80%	3	-31%	14	0.0079	7	156.5	10	0.0000	1	7.67	13	0.8421	6	0.0079	6	77	7.70	8
Member 9	97%	3	-8%	14	-58%	12	0.0303	13	56.5	5	0.0023	5	1.80	4	3.2884	12	0.0477	13	93	9.30	9
Member 10	91%	5	46%	18	138%	21	0.0125	11	29.6	3	0.0326	7	3.22	9	4.1435	13	0.0125	9	98	9.80	10
Member 11	91%	5	76%	20	37%	17	0.0088	9	719.2	12	0.0000	1	2.67	8	0.9384	7	0.0363	12	100	10.00	11
Member 12	91%	5	41%	17	-63%	11	0.0132	12	73.4	6	3.5660	13	20.80	14	1.1011	8	0.0181	10	107	10.70	12
Member 13	99%	1	53%	19	-38%	13	0.0084	8	449.5	11	1.6548	11	3.53	10	1.5294	10	0.0199	11	107	10.70	12
GROUP PERFORMANCE	84%		-9%		-40%		0.0097		217.4		0.8156		6.16		1.4298		0.0136				

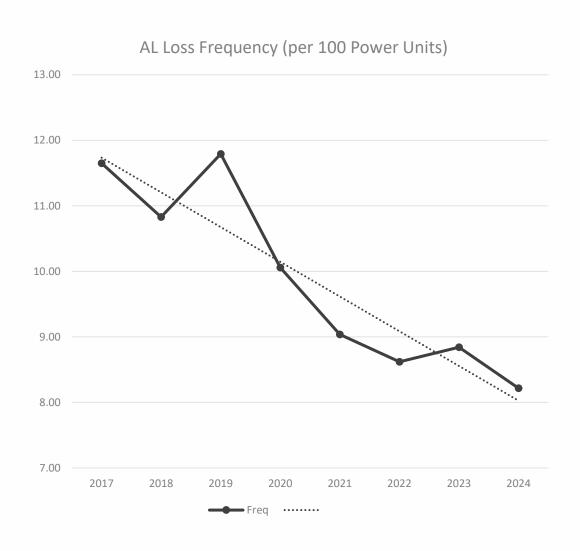


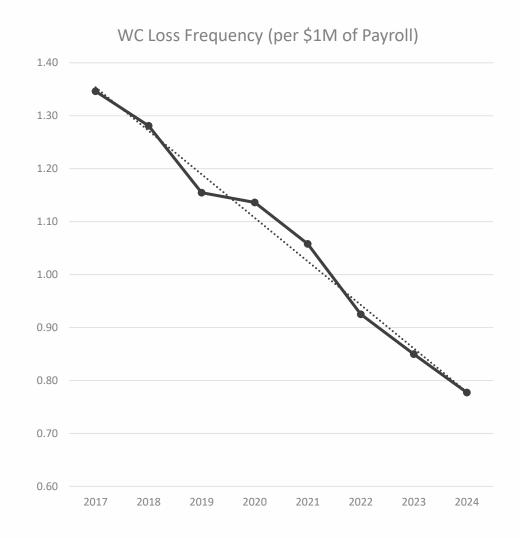
### REAL RESULTS: SAFETY ASSESSMENT SCORE VS TOTAL CASE INCIDENT RATE





# REAL RESULTS: DECREASING LOSS FREQUENCY









### ABILITY TO EARN DIVIDENDS BASED ON PERFORMANCE

#### **GUARANTEED COST**



100% of premium is sunk cost. Limited opportunity to reduce the cost of insurance.

#### **CAPTIVE PROGRAM**



A portion of premium goes towards operating costs. The remainder of premium is an opportunity to earn back.



### SAMPLE MEMBER PREMIUM

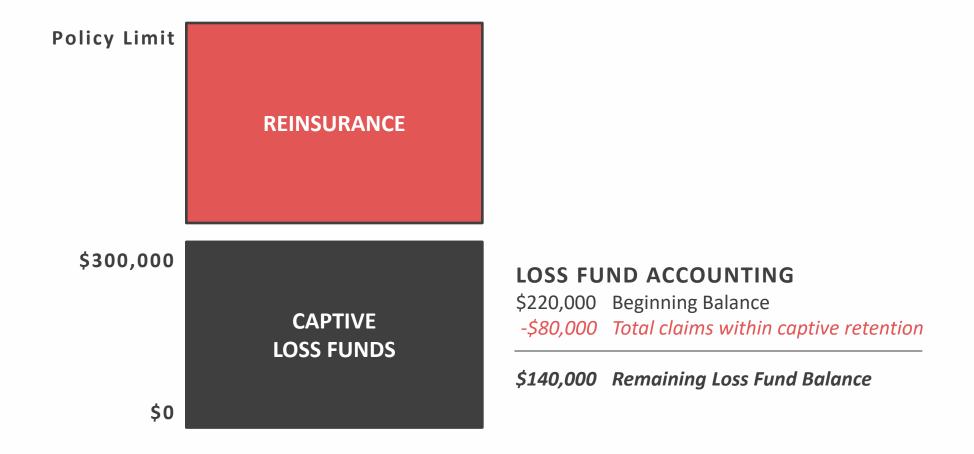
### Sample member is paying \$400,000 in total pay-in premium

Operating Costs  Reinsurance  Service Providers	\$180,000	<b>†</b>	Minimum: \$180,000
Loss Funds Primary Fund Excess Fund	\$220,000		Pay-In \$400,000
Potential Assessment	\$100,000		Maximum: \$500,000



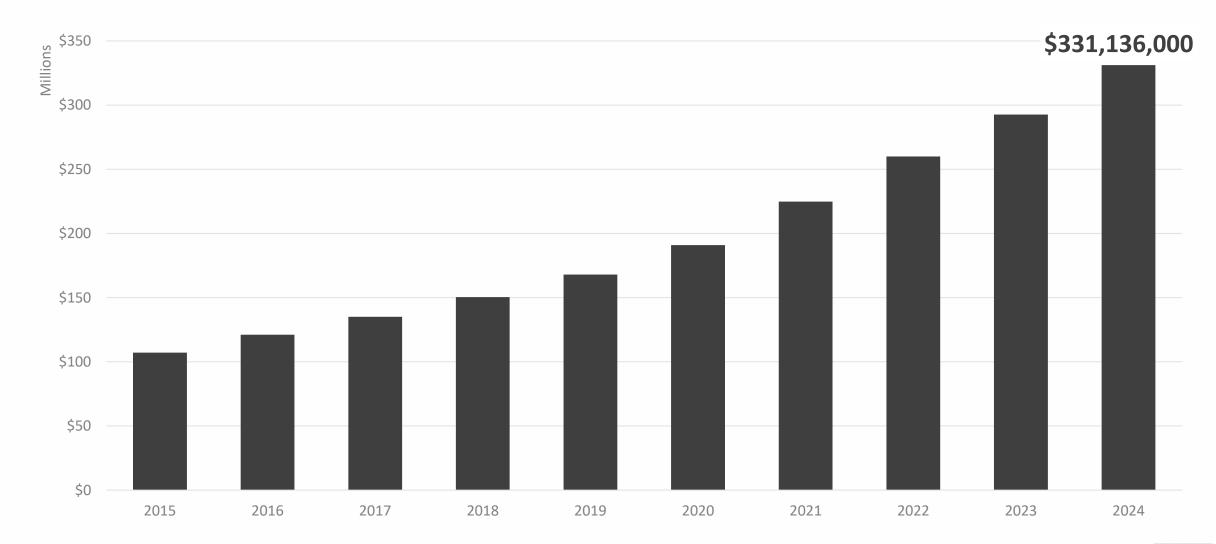
#### LOSS EXAMPLE: A TYPICAL YEAR

Sample member has \$80,000 in total claims that fall within the captive retention





## **HISTORICAL DIVIDENDS: LAST 10 YEARS**





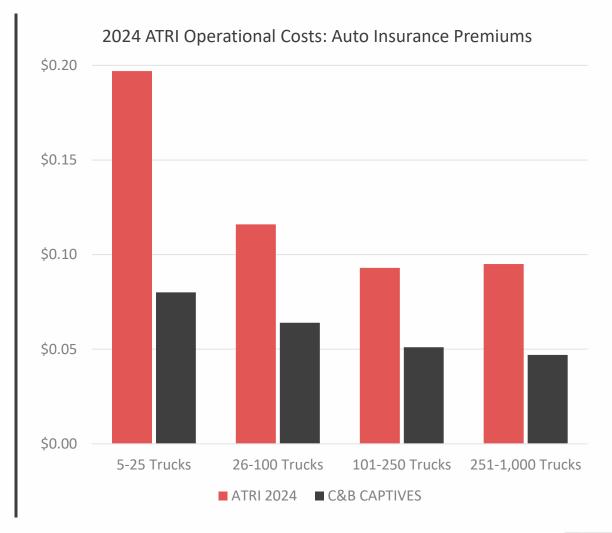
### **CAPTIVE CONSIDERATIONS**

- Captive domiciled in Grand Cayman
- One-time stock purchase to become a member-owner
- Collateral requirements to secure potential assessment, protect membership
- Investment income generated
- Each underwriting year stands on its own
- Two board meetings per year
- Two risk control workshops per year



#### IN SUMMARY: WHY CAPTIVE COSTS ARE LOWER

- Pay-in premiums are actuarially calculated based on your actual losses
- Membership comprised of only the best risks
- Member involvement and idea sharing
- Optimized risk management; claims and safety
- Retain underwriting profit
- Retain investment income







# High-Performance Member Owned Health Insurance Captive



Likeminded employers



Stability



Control



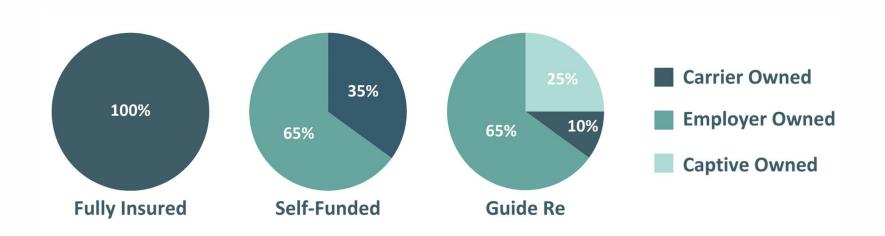
Return of underwriting profits



# BUT FIRST, LET'S UNDERSTAND THE HEALTH INSURANCE FUNDING TYPES

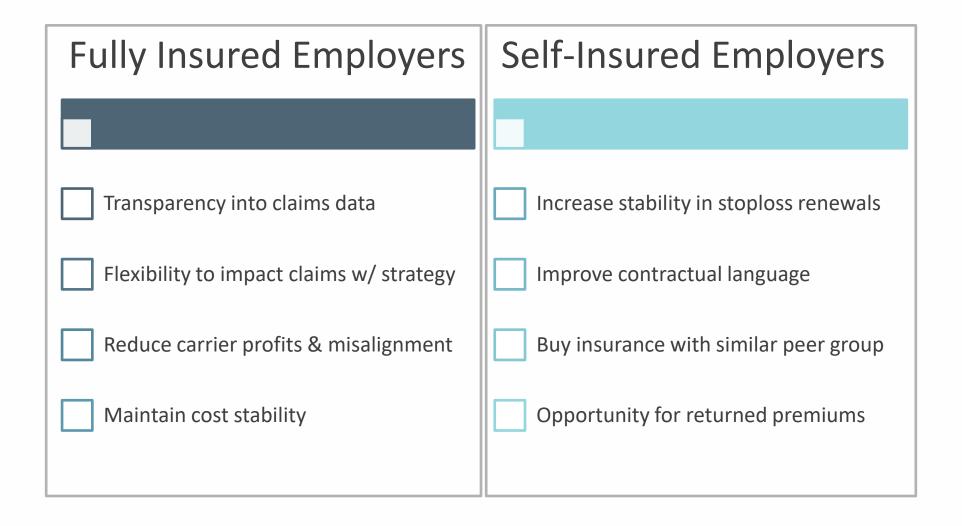
While there are some in-between options, most common funding arrangements are fully insured and self-funded for health insurance. Captives are a program built for self-insurance.

- When **fully insured**, you pay a premium to an insurance company and they pay 100% of claims.
- When self-insured, you pay the smaller claims to remove carrier margin and insure only the larger claims.
- When **self-insured in a captive**, you pay the smaller claims still, but also share in some of the larger claims risk with other employers instead of shifting all risk to a carrier. Further reducing carrier profit and increasing your opportunity to return premium expense to your bottom line.



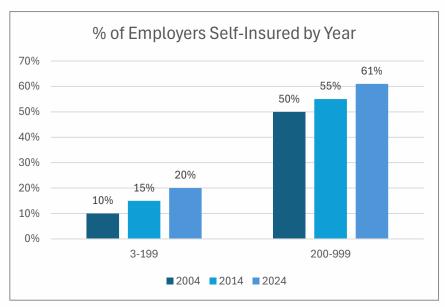


#### WHY EMPLOYERS ARE CONSIDERING CAPTIVES FOR HEALTH INSURANCE





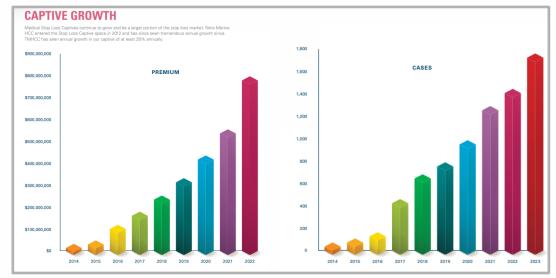
### THE DATA DOESN'T LIE -SELF INSURANCE AND CAPTIVES ARE ON THE RISE



In the last 20 years, self insurance prevalence as doubled in the under 200 employee space. In the 200+ market, a 20% increase in prevalence, as employers are fed up with the fully insured model.

Source: Kaiser Family Foundation Annual Benefits Survey

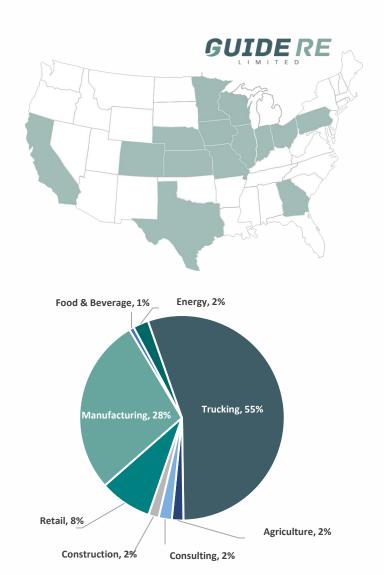
In just the last 10 years, one of the largest stoploss insurers in the market (HCC – TokioMarine) has gone from almost no captive premium to over \$1B in premium in 2024 with 2K+ employers. This growth is only projected to continue.





Source: TokioMarine HCC Annual Market Report - Stoploss

# **GUIDE RE CAPTIVE BY THE NUMBERS**



# Launched 1/1/2021

Member-owned captive domiciled in the Cayman Islands.

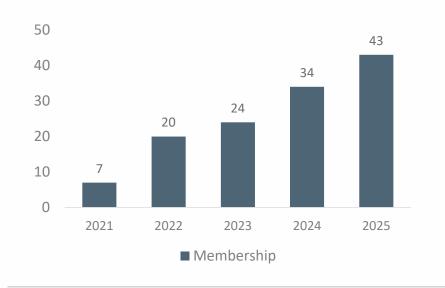
- 43 members
- **11,000**+ covered lives
- **8** different industries
- \$21 Million+ in SL premium
- 100% member retention

Guide Re has returned premiums two of its three years of operation.

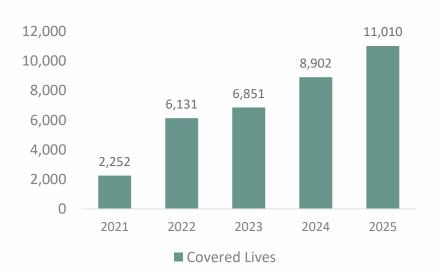
Fourth year is tracking towards a return of premium as well.



# **GUIDE RE GROWTH**







# We had seen tremendous growth in the Captive:

- 1) 43 Current Members
- 2) \$21 Million in Premium
- 3) 11,000 Covered Lives



# A DIFFERENT KIND OF CAPTIVE - GUIDE RE REQUIREMENTS



Specialty Pharmacy Management: Exclusive pharmacy with preauthorization and step therapy.



Carved-out **fully-insured transplant policy** covering all plan participants without policy exclusion.



Reference-based pricing for out-of-network claims.



Condition Management program.



2<sup>nd</sup> Opinion Service for High Dollar Claims.



Federal Benefits Advocacy Service.



Claims history or Medical Apps required upon entry.





# COMMITMENT TO OUTPERFORMING THE MARKET

Guide Re members are more active in cost management than standard market groups.

The average member of Guide Re has 15 cost containment strategies in place and continuously look for areas of opportunity!







# **DIVIDEND HISTORY - 13% OF PREMIUM AVG**



<sup>\*</sup> Estimated distributions as 2024 policy period is not complete.



# **GUIDE RE CASE STUDY**

**Group Info:** 200 Life Trucking group out of GA.

**Stop Loss:** This group joined has been in Guide Re for 5 years and received \$432,000 in dividends that comes out to 18% of their total stop loss spend over the past 5 years!

#### Received:

\$432,000

In dividends!





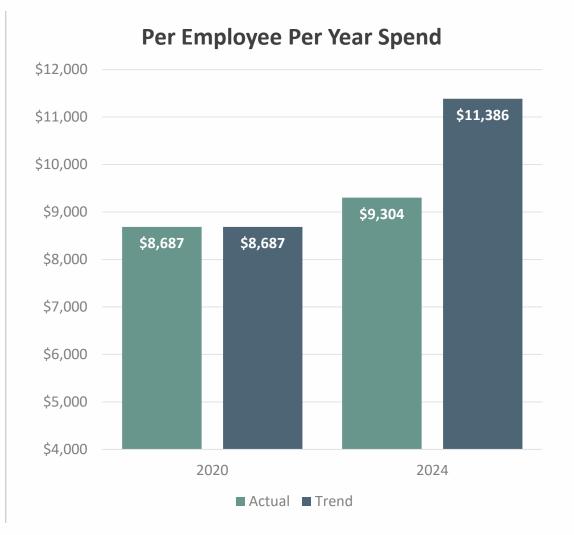


#### **GUIDE RE CASE STUDY**

\$867,000

Savings compared to trend!

The groups total PEPY cost has only increased by 1.8% per year compared to Medical trend of 7%! By stabilizing stop loss renewals and removing focus from shopping to controlling spend, the group has been able to implement 15 different cost containment strategies to lower spend.





#### WHAT TYPE OF EMPLOYER IS A GOOD FIT FOR GUIDE RE?

- 1 Typically, 50-1,000 EMPLOYEES (150 Avg)
- 2 Financially **STABLE** Business who is fully-insured or self-funded.
- FORWARD THINKING Currently Implementing Best Practices or Open Minded to Developing Best Practices to Actively Manage Healthcare Costs Differently





# Questions



# **CAPTIVE CONNECTIONS**

Join us at **Captive Connections**, where we come together to network, share best practices, and explore new strategies.





Click Here to Learn More!

Transportation Safety Conference

Click Here to Learn More!

Risk Management Safety Conference



# LET'S STAY CONNECTED!



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